

Direct Debit = direct savings

Pay your quarterly bills by Direct Debit and **save up to 4% on your electricity costs**. That equals two full weeks of electricity for free every year!

You can choose to pay by **quarterly** Direct Debit or **monthly** Direct Debit.



Quarterly Direct Debit

You still get your bills every three months. Instead of posting a cheque or queuing up to pay, the full amount is paid by Direct Debit. This is paid from your bank account 14 days after the bill date.



Monthly Direct Debit

Instead of paying each quarterly bill in full you pay an agreed amount every month by Direct Debit from your bank account. This means smaller, more convenient payments to suit your budget.



Sign up today – no forms, no fuss!

To sign up for monthly or quarterly Direct Debit, simply call our Customer Helpline with your bank details. Please note, the caller must be an approved signatory on the account.



Energy Online

Customers can go paperless by activating their Energy Online account. Quarterly-billed Direct Debit customers get an extra 2% discount! Have a bill handy and go to www.energyonline.powerni.co.uk to sign up!

Power NI Business

✉ PO Box 2067, Belfast, BT1 9PP

☎ 03457 455 455
(Mon to Fri, 9am-5pm)

✉ business@powerni.co.uk
🔍 www.powerni.co.uk/business

Giving you the power to save



power ni
part of enèrgia group



Cutting energy waste

You could lower your energy bills by cutting energy waste where possible. Reducing your energy usage will also help to limit the harmful impact on the environment.



Measure it and manage it

It's easier to cut energy waste when you know exactly how much you are using. You can easily monitor your consumption on Energy Online, Power NI's account management tool.

Visit www.energyonline.powerni.co.uk to sign up.



No cost methods

The easiest way to reduce energy consumption is to turn things off when they're not needed. Make energy efficiency part of your daily routine and encourage staff to help out.



Low cost methods

There are some small investments you can make to help reduce energy waste. For example, plug-in timers reduce the chance of equipment being left on after hours. Timers can save around 50% of costs associated with printers and copiers*.

*Source: The Carbon Trust

Further help

The Carbon Trust provides a wide range of free energy saving advice and support for businesses.

Call them on **020 7170 7000**

or www.carbontrust.com/resources



Why are some bills higher than others?

Here are the most common reasons for a higher-than-expected bill:



Estimated readings

Was your last bill based on an estimated reading? It may have been too low and this bill is simply catching up.



A change in operating hours

Even one hour extra per day can add 15% to your bills.



New equipment

Additional electric heating, air conditioning, refrigeration or lighting usually means more units being used and higher bills.



Seasonal changes

Are you comparing a winter bill to a summer bill? It's also quite common to get a higher bill in winter when heating and lighting are used for longer periods.

If you're still concerned about a high bill, please call Power NI Business on 03457 455 455 (choose option 4).

Struggling to pay?

If you're having difficulty paying your bill, please contact us for help and guidance.

The Consumer Council
Floor 3, Seatem House, 28-32 Alfred St, Belfast BT2 8EN. Tel: 0800 121 6022
complaints@consumerCouncil.org.uk
www.consumerCouncil.org.uk