

Customer Guide – understanding your bill (small businesses)

This is a sample of a quarterly bill for a typical **small business** customer on our Popular tariff. For **larger businesses** and **group bills** please see our other guides.

power ni
part of enērgia group

Mr A Lamp
2 Lightbulb Avenue
Belfast
BT1 2AB

1

Bill date: 12 November 2019
Invoice Number: 1

Account number: 32
Tariff: Popular T001

MPRN: BT1

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Hello, here's your quarterly
Electricity Bill
09 October 2019 - 12 November 2019

You have agreed to a Personal Contract that will expire on 14/04/2020

If you are having difficulty paying your bill, please contact us immediately for help & guidance.

2 Based on estimated readings

Balance before this bill
£1,111.14

3

This bill
£565.64 (inc VAT)

4

Account Balance
£545.50 CR (inc VAT)

5

You don't need to do anything
We'll collect **£500.00** by Direct Debit on **15th Nov 19**

Before this bill

Date	Item	Total
10 Oct '19	Balance at last bill	£611.14
15 Oct '19	You Paid	£500.00
	Balance before this bill	£1,111.14

Usage

Meter: 00

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Standard

Date	Total
12 Nov 2019	9 0 1 7 0 8
09 Oct 2019	8 9 8 7 5 5
	3 0 0 3

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Estimate Actual Meter Reading

This bill

Item	kWh	Rate	Charge
Standing Charge	-	-	£3.41
Standard Units	2,953	15.00p	£442.95
Climate Change Levy (CCL)	2,953	0.85p	£25.01
Subtotal			£471.37
VAT on 471.37 at 20% (including CCL)			£94.27
Total now charges			£565.64

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The unit rates shown above include all applicable discounts.

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Power NI Energy Ltd. Registered office: Greenway House, 64 Newforge Lane, Belfast BT9 9NS. VAT number: 675181-0. Company number: NI007264.

1. Customer name and billing address – if this is not correct please let us know
2. We've included a handy sticker so you'll know if your bill is based on an estimated or actual meter reading
3. This shows your account's opening balance before this bill
4. This shows the total amount of this bill
5. Here you will see your account balance. The amount now due on your account should be paid by the due date shown below, unless you pay by monthly Direct Debit in which case you do not need to do anything
6. Here you will find your key account information including Account Number, Meter Point Reference Number (MPRN) and Tariff
7. Meter Number – this should match the number shown on the front of your meter.
8. Meter readings and units used – the dates of these meter readings
9. This shows the full breakdown of your bill calculation
10. You will find more information on the back of the bill.