

Customer Guide – understanding your bill (large business)

We offer larger users tailor-made, personalised contracts which include renewable 'green' energy options and cash back tariffs. Such customers are billed monthly and this is how your bill is made up:

power ni
part of enérgia group

Mrs A Lamp **1**
1 Lightbulb Avenue
Belfast
BT1 2AB

Bill date: 1 September 2021 **5**
Invoice Number: **1**
Account number: 2
Tariff: Various
MPRN: Various
Supply address: Various **6**

Before this bill

Date	Item	Total
02 Aug '21	Balance at last bill	£3,685.02
16 Aug '21	You Paid	£3,685.02 CR
Balance before this bill		£0.00

Usage

All of your premises use a smart meter, which send us details about your electricity usage every 30 minutes. See the 'usage and charges' section for a breakdown of your usage, or take a closer look at powerni.co.uk/energy-online **7**

This bill **8**

Item	Charge
Unit Charges	£1,770.77
Climate Change Levy (CCL)	£108.37
Standing Charge	£21.48
Energy Price Adjustment 9	£1,229.25
Availability Charge (KVA) 10	£304.79
Subtotal	£0.00
Total new charges	£3,434.66

Balance before this bill **2**
£0.00 (inc VAT)

This bill **3**
£3,434.66 (inc VAT)

Account Balance **4**
£3,434.66 (inc VAT)

You don't need to do anything
We'll collect **£3,434.66** by Direct Debit on **15th Sep 21**

Power NI Energy Ltd. Registered office: Commercial House, 67/69a Forge Lane, Belfast BT1 5NF. VAT number: 306175 9142. Company number: 18027294 **11**

1. Customer name and billing address – if this is not correct please let us know.
2. This shows your opening balance before this bill
3. This shows the total amount of this bill
4. You'll see your account balance here. The amount now due on your account is shown and must be paid on the due date shown, unless you pay by monthly Direct Debit in which case you do not need to do anything
5. Here you will find your key account information including Account Number, Meter Point Reference Number and Tariff. Larger users are usually billed monthly
6. Premises supplied
7. For your convenience we provide a full breakdown of the units used on a separate page
8. This shows the full breakdown of your bill calculation. The rates depend on your tariff and contract status. We offer discount for paying by Direct Debit and for customers on a 1, 2 or 3 year contract. We can also offer you a Green Energy contract, please ask us for a quote
9. Availability Charge is based on the capacity of your electricity supply. For new and increased supplies it is based on the size of supply requested. For other supplies it is based on your Maximum Demand.
10. Energy Price Adjustment (EPA) applies to Variable Price tariffs and ensures you pay the latest market rate. It can be a debit or credit adjustment depending on wholesale price changes in the Single Electricity Market during the previous month. If you prefer more stability we can offer you a 'Fixed Price' contract with no EPA.
11. You will find more information on the back of the bill.