

# Customer Guide – understanding your bill (large business)

We offer larger users tailor-made, personalised contracts which include renewable 'green' energy options and cash back tariffs. Such customers are billed monthly and this is how your bill is made up.

Power NI Energy Limited, Greenwood House, 64 Newforge Lane, Belfast BT9 5NF  
VAT Reg No 617518142 CCL Accounting Document

**Account information** 4

Account Number 0123456789  
Meter Point Ref. No. 2233445566  
Tariff Multirate  
Billing period 1/10/13-31/10/13  
Date of this bill 5 November 2013  
Payment due date 19 November 2013

**electricity bill** Page 1 of 1

**This period's charges** 5

Standing Charge	£XXX.XX
Summer Day 3,433 Units at £0.XXXX per Unit	£XXX.XX
Night 1,769 Units at £X.XXXX per Unit	£XXX.XX
Evening & Weekend 1,344 Units at £X.XXXX per Unit	£XXX.XX
Availability Charge 100kVA at £X.XX per kVA per month	£XXX.XX 6
Energy Price Adjustment 6,546 Units at £-0.00XXX per Unit	£XXX.XXCR 7
Business Use	
Climate Change Levy (CCL) 6,546 Units at £0.00XXX per Unit	£XXX.XX
<b>Sub Total before VAT</b>	<b>£XXX.XX</b>
VAT on £XXX.XX at 20% (Including CCL)	£XXX.XX
<b>Total charges for this period</b>	<b>£XXX.XX</b>

**Your account status** 8

Balance at last bill	£X,XXX.XX
Payment received 19 Oct 2013	£X,XXX.XXCR
<b>Balance before this bill</b>	<b>£0.00</b>

**Amount Due** 9  
- for information only **£496.67**

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power ni  
your kind of energy

LARGE BUSINESS  
24 HIGH STREET  
ANYTOWN  
BT23 4AD 1

Address Supplied  
24 HIGH STREET, ANYTOWN 2

Dear Customer

Please find enclosed your latest account details. You you will find more information overleaf and if you have any queries please call the Customer Helpline.

Thank you for paying by Direct Debit. Your payment will be taken from your bank as agreed.

NEW – Energy Online full access to your account 24/7 and much more. Register today at [www.powerni.co.uk](http://www.powerni.co.uk)

**This period's electricity use**

Please find your Daily Consumption Analysis attached. You can now view your consumption and account details on-line at [www.powerni.co.uk](http://www.powerni.co.uk) 3

1. Customer name and billing address – if this is not correct please let us know.
2. Premises supplied.
3. For your convenience we provide a full breakdown of the units used on a separate page.
4. Here you will find your key account information including Account Number, Meter Point Reference Number and Tariff. Larger users are usually billed monthly.
5. This shows the full breakdown of your bill calculation. The rates depend on your tariff and contract status. We offer discount for paying by Direct Debit and for customers on a 1, 2 or 3 year contract. We can also offer you a 'green energy' contract which is exempt from Climate Change Levy. Please ask us for a quote.
6. Availability Charge is based on the capacity of your electricity supply. For new and increased supplies it is based on the size of supply requested. For other supplies it is based on your Maximum Demand.
7. Energy Price Adjustment (EPA) applies to Variable Price tariffs and ensures you pay the latest market rate. It can be a debit or credit adjustment depending on wholesale price changes in the Single Electricity Market during the previous month. If you prefer more stability we can offer you a 'Fixed Price' contract with no EPA.
8. This shows your opening balance and any payments or adjustments made since the last bill.

9. This is the amount now due on your account and should be paid by the due date shown at the top of the bill. Above in 'Your account status', your opening balance and any payments or adjustments made since the last bill are shown.

10. This area normally contains a Giro payment slip to allow you to pay the bill, unless you pay by Direct Debit when it is left blank.

11. You will find more information on the back of the bill.

## Contact Us

**Call:** 03457 455 455 (9am-5pm, Mon-Fri)

**Email:** [business@powerni.co.uk](mailto:business@powerni.co.uk)

**Web:** [www.powerni.co.uk/business](http://www.powerni.co.uk/business)