

Customer Guide – understanding your bill (large business)

We offer larger users tailor-made, personalised contracts which include renewable 'green' energy options and cash back tariffs. Such customers are billed monthly and this is how your bill is made up:

The screenshot shows a monthly electricity bill from Power NI. The bill is addressed to Lamp/Mrs A at 1 Lightbulb Avenue, Belfast, BT1 2AB. The bill date is 1 November 2019. The account number is MPRB. The bill covers the period from 01 October 2019 to 31 October 2019. The balance before this bill is £0.00 (inc VAT). The total bill amount is £3,038.13 (inc VAT). The account balance is also £3,038.13 (inc VAT). The bill includes a breakdown of charges: Standing Charge (£6.72), Availability Charge (RVA) (£306.89), Summer Day Units (£1,901.48), Night Units (£111.26), Eve and Weekend Units (£56.04), and Climate Change Levy (CCL) (£149.39). The subtotal is £2,531.78, and VAT on 2,531.78 at 20% (including CCL) is £506.35, resulting in a total new charge of £3,038.13. The bill also includes a 'Usage for meter 1' section with a note that the user is on a smart meter.

1 Customer name and billing address

2 Balance before this bill

3 Account Balance

4 Bill date and Account number

5 Usage for meter 1

6 This bill breakdown

7 Availability Charge (RVA)

8 Total new charges

1. Customer name and billing address – if this is not correct please let us know.
2. This shows your opening balance before this bill.
3. This is the amount now due on your account. Payment is due on the date stated here. If you pay by Direct Debit, payment will be taken from your account on this date.
4. Here you will find your key account information including Account Number, Meter Point Reference Number and Tariff. Larger users are usually billed monthly.
5. For your convenience we provide a full breakdown of the units used on a separate page.
6. This shows the full breakdown of your bill calculation. The rates depend on your tariff and contract status. We offer discount for paying by Direct Debit and for customers on a 1 or 2 year contract. We can also offer you a 'green energy' contract which is exempt from Climate Change Levy. Please ask us for a quote.
7. Availability Charge is based on the capacity of your electricity supply. For new and increased supplies it is based on the size of supply requested. For other supplies it is based on your Maximum Demand.
8. You will find more information at the back of the bill. This includes a Giro payment slip to allow you to pay the bill, unless you pay by Direct Debit when it is left blank

Contact Us

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