

Tariff options

Smaller businesses

Popular – best for mixed retail, offices and premises with 9-5 opening hours

Nightsaver – best for food retail, premises with storage heating or lots of fridges/chillers

Weekender – best for pubs, restaurants etc. and premises open mainly in the evenings and at the weekend

(Popular, Nightsaver and Weekender tariffs are available for supplies of less than 70kVA)

Larger businesses

Multirate/Max Demand – Seasonal Time of Day tariff with day, night, winter peak, evening & weekend unit rates

Pass Through Contract – Market tracker option with no unit rates. Instead half-hour consumption is matched to prevailing wholesale energy prices, network and market charges

If you use more than 50,000 units a year (at a single site or across multiple sites) you may qualify for a personal contract which offers extra 'loyalty' discount. Please contact our Customer Helpline for details

Farm tariffs

Home Energy – best for farms using up to 5,000 units a year

Farm Popular – best for farms using 5,000 to 10,000 units a year

Farm Nightsaver – best for farms using more than 10,000 units a year (eg. dairy, poultry, pig and mushroom). Farm Nightsaver provides 7 hours of low cost electricity every day between 1am and 8am (2am and 9am in summertime)

Save energy

More than just your electricity supplier



The Power NI brand is your guarantee of competitive prices, quality products and the highest standards of customer service. We can offer customers the same peace of mind when it comes to choosing an installer for energy saving equipment in your business or on your farm.

Whether it's solar PV panels, insulation or solar water heating, our 'one stop shop' approach means Power NI can look after everything for you from the initial technical survey right through to the installation and commissioning of your system.

For more information call **0800 0720 158** or visit powerni.co.uk/savingenergy

Do you need expert energy saving advice?



Our friends at Carbon Trust provide free expert advice and support to help you organise your own energy saving campaign. This includes tips and checklists for saving money, energy management training and case studies. For more details go to carbontrust.com or phone **0800 085 2005**.

Power NI Business Hotline
03457 455 455

(Mon to Fri, 9am-5pm)

business@powerni.co.uk
www.powerni.co.uk/business

Powering your business




power ni
your kind of energy

The supplier you know and trust

It's said that you learn something new everyday.

We've had 80 years working alongside our customers, ample time to learn what's important to you. We've put that knowledge to good use.

Fair & square, open & honest

You always get a fair deal with no hidden costs. Our small business tariffs* are overseen by the Energy Regulator. We are the only supplier to openly publish business rates, so you can quickly see how much you'll pay.

*Small business tariffs are available to customers using less than 50,000 units a year (around £7,500 a year)

Meter readings from Mars, bills from Venus

Accuracy is everything. That's why we steer clear of the two-month estimated billings that some suppliers inflict on their customers. We read your meter, and bill you, every three months.

Flexibility to suit your needs

While we hope you'll want to stay with us for the long-term, our small business tariff customers are free to leave at any time.

Telling it like it is

We're not going to pull the wool over your eyes with complicated jargon. We aim to make everything straightforward and easy to understand.

Useful contact details:

Power NI
PO Box 2067, Belfast, BT1 9PP.
Tel: 03457 455 455

The Consumer Council

Floor 3 Seatem House, 28-32 Alfred Street, Belfast, BT2 8EN
Call: 0800 121 6022
Email: complaints@consumercouncil.org.uk
www.consumercouncil.org.uk

Great customer service

Our specially trained customer service advisors in our local contact centre offer fast, friendly advice and aim to answer 90% of calls within 20 seconds.



“I've been answering calls for over ten years, so I understand what's important to you.”

Heather Lamont
Power NI Business Energy
Contact Centre

All customers are created equal

Some companies will do anything to get you to sign up before shifting the focus to someone else. We're not like that. New and existing customers get exactly the same great rates and discounts. We've also set the bar high for customer service. That's why we're pleased as punch to have had the lowest level of complaints of any local supplier* for the last three years.

*CCNI Complaints & Enquiries Report 2011/12, 2012/13, 2013/14. Based on number of official complaints per 100,000 customers.

Discounted electricity

Direct Debit Discount

Pay your quarterly bills by Direct Debit and get 4% discount. You can pay the whole bill each quarter or spread the cost with regular monthly payments (applies to small business and farm tariffs only).



Energy Online discount

Energy Online is our free paperless billing service for Direct Debit customers. With Energy Online you get an extra 2% discount on top of the usual Direct Debit discount (applies to small business and farm tariffs only).

- ✓ 24/7 access to your account
- ✓ Check your latest balance, bills and payments
- ✓ Keep a closer eye on how much you are using
- ✓ No more paper bills - better for the environment
- ✓ Manage multiple accounts with a single login - ideal for landlords, energy managers and larger organisations

Switch to Energy Online today - we have pre-loaded your information to make registering easier. It only takes a few clicks to activate. All you need is your Account Number and the name that appears on the top line of your bill.



Start saving at powerni.co.uk/energyonline