

Comfort, convenience and savings with Economy 7



power ni
your kind of energy

A quick guide to Economy 7

Economy 7 provides different electricity prices depending on the time of day. Its cheap 'off-peak' night time rates offer the most cost effective way to heat your water and storage heaters. The heat from your storage heaters, and the water heated and stored during the night, generally lasts throughout the day, helping you to save money on heating bills.

Economy 7 works best in smaller homes with good insulation.

Heat your home

- Storage heaters use only low rate electricity.
- They heat up night and give out heat the following day

Getting the most from your storage heaters

- Use the wall switch to turn on the heaters you wish to heat
- Each heater has two controls usually labelled 'input' and 'output' (sometimes called boost)

Input explained

- Input allows you to select the amount of heat stored overnight
- Use a high setting in winter and a lower setting in milder weather

Output or boost explained

- Output allows heat to escape more quickly providing a 'boost' of heat
- You can control it manually by adjusting the output control
- A high setting will open it automatically in the afternoon while a lower setting will open it later in the evening

What is Economy 7 Automatic?

- The 'input' and 'output' controls should be set at 'high' all year round
- The heat stored overnight will be adjusted automatically, depending on the weather

Storage heater safety

- Never cover storage heaters with clothes or curtains. Never put furniture against them. These are serious fire risks

Energy saving tips

Fresh air

Leaving windows open all day will let valuable heat escape. Open them for about one hour each day to provide a balance of fresh air and comfortable heating.

Draught proofing

To avoid draughts, make sure your windows and doors are properly sealed (those receiving benefits or a state pensions may get help with this). An unused open chimney will let heat escape, so seal it with newspaper or a chimney balloon.

Savings on household appliances

Economy 7 provides seven hours of low rate electricity every day, between 1am and 8am in winter and 2am and 9am in summer (times may vary slightly - if in doubt please call 03457 455 455).

Make savings by using your washing machine, tumble drier, dishwasher towards the end of the low rate period, when they can be supervised.

Hot water

Economy 7 will provide a full cylinder of hot water each morning and, depending on the wiring, a one hour 'top up' in the afternoon. Economy 7 water heating is usually controlled by your own time switch or by an NIE teleswitch.

Timeswitch for hot water

Make sure it shows the correct time of day and is set to switch your immersion heater on during the low cost period.

Immersion Heater Switches

Turn both switches in your hot-press to the 'on' position. If you need a 'top -up', turn the switch in your kitchen to the 'on' position; - one hour should be sufficient.

British summer time

If you use time-clocks, it may be necessary to adjust their settings to allow for British summer time.

Customer Helpline

03457 455 455 www.powerni.co.uk

email: home@powerni.co.uk

Lines open Mon-Fri, 8am-7pm

Calls recorded for quality assurance.

The Consumer Council

Elizabeth House, 116 Holywood Road, Belfast BT4 1NY

Call: 0800 121 6022

Email: complaints@consumercouncil.org.uk

www.consumercouncil.org.uk